



Limited One Year Warranty

*** (non-transferable) ***

This product is covered under United General Supply's (UGS) one (1) year limited warranty. With the limited one year warranty, if it is thirty days (30) or less, the part and shipping is complimentary. When it is day thirty-one (31) through one year, the part is complimentary, yet the shipping and handling is the customer's responsibility. After one year, the part and shipping is the customer's responsibility.

To the original purchaser, UGS warrants that it will be free from defects in material and workmanship for up to one year from the date of purchase under normal use and proper care.

If most of the parts are defective, a return/exchange will have to be done through the retailer from where the product was purchased. The document that advises not to return to store applies to small defects that can be resolved directly with us.

Replacement of defective or missing parts will be sent at no charge to the customer for a period of thirty days from the date of purchase. UGS will no longer be responsible for missing parts or hardware thirty days after date of purchase. Freight, packaging, labor or material charges to and from our customer service center is not covered under the warranty and is therefore the customer's responsibility.

The limited warranty does not cover commercial purposes, abusive use, damage by modification, freeze damage, rust, fading and issues caused by improper care.

Proof of purchase (dated register receipt/order confirmation email/packing slip) and photos will be required for warranty claims.

For any questions or claims, please contact customer service between 9:00 am until 5:00 pm Central Standard Time (CST), Monday through Friday.

Thank you for your patronage.

Customer Service
1-877-87LEIGH (53444)
help@ugsco.com